



VENTURES PVT LTD

BELL MOCK TESTS

TERMS & CONDITIONS

Operated by: HEXEL VENTURES PRIVATE LIMITED

Platform: BELL Mock Tests

Website: bellmocktests.com

Effective Date: 10 September 2026

Last Updated: 10 September 2026

1. INTRODUCTION

These Terms & Conditions (“Terms”) govern access to and use of **BELL Mock Tests** (“**BELL**”, “**Platform**”, “**we**”, “**us**”, or “**our**”), a mock-test platform operated by **HEXEL VENTURES PRIVATE LIMITED**, a company incorporated under the laws of India.

By accessing BELL, creating an account, purchasing a test or test bundle, or otherwise using the Platform, you acknowledge that you have read, understood and agreed to these Terms.

If you do not agree to these Terms, you must not access or use BELL.

These Terms constitute a legally binding agreement between you and HEXEL VENTURES PRIVATE LIMITED.

2. ABOUT BELL

BELL is an online **mock-test and practice assessment platform**.

BELL provides users with access to practice tests, mock examinations, questions, answer evaluation, scores, rankings, percentiles, performance statistics and other features directly related to mock testing and assessment.

BELL is **not a coaching institute, tutoring service, educational course provider or classroom teaching service**.

BELL does not provide personal coaching, guaranteed examination preparation, admission services, recruitment services or any guarantee of success in an actual examination.

BELL may create and offer mock tests for different examinations, subjects or categories based on user demand and the business decisions of HEXEL VENTURES PRIVATE LIMITED.

At launch, BELL offers mock tests inspired by the **UPSC Civil Services Preliminary Examination**.

The Platform may subsequently offer mock tests relating to other examinations or subjects.

3. INDEPENDENCE FROM EXAMINATION AUTHORITIES

BELL is an independently operated private platform.

BELL is not affiliated with, authorized by, endorsed by, sponsored by, partnered with or officially associated with the **Union Public Service Commission (UPSC)** or the Government of India, unless expressly stated by HEXEL VENTURES PRIVATE LIMITED in writing.

BELL does not conduct, administer or represent the actual UPSC examination or any other official examination.

References to UPSC, examination patterns, syllabi, previous-year examination papers or other examination-related information are made solely for the purpose of developing and describing practice/mock tests.

BELL's tests are simulations intended for practice and assessment purposes only.

4. ELIGIBILITY

BELL does not impose a general age restriction on access to the Platform.

However, users must comply with all applicable laws and these Terms.

Users below 18 years of age should use BELL with the knowledge and supervision of their parent or legal guardian.

A person creating an account or using BELL represents that they have the legal capacity required under applicable law to enter into and comply with these Terms.

Where a user is a minor, the parent or legal guardian is responsible for supervising the minor's use of the Platform and any purchase made on the minor's behalf, to the extent permitted or required by applicable law.

BELL does not specifically target persons below 18 years of age through its products, marketing or promotional activities.

BELL reserves the right to restrict access where it reasonably believes that use of the Platform violates applicable law or these Terms.

5. ACCOUNT REGISTRATION

BELL currently permits users to register and access the Platform using **Google account authentication**.

BELL may receive and store information associated with the user's Google account necessary to create and operate the BELL account, including the user's Google account identifier and Gmail address.

Users may voluntarily provide a name for use within BELL.

Providing a name is optional unless BELL expressly states otherwise for a particular feature.

BELL does not require users to provide a phone number, gender, date of birth, location or profile photograph for ordinary account registration.

Users are responsible for maintaining the security of the Google account used to access BELL.

BELL is not responsible for unauthorized access resulting from compromise, misuse or unauthorized sharing of a user's Google account.

6. MULTIPLE ACCOUNTS

Users may maintain multiple BELL accounts where they legitimately use multiple Google accounts.

However, multiple accounts must not be used to:

- manipulate rankings or leaderboards;
- artificially inflate or interfere with statistics;
- exploit free sessions or promotional offers;
- circumvent access restrictions;
- obtain unauthorized access to paid content;
- engage in fraudulent activity; or
- otherwise interfere with the fair operation of BELL.

BELL may restrict, suspend or terminate accounts involved in such activity.

7. MOCK TEST PRODUCTS

BELL may offer:

- individual mock tests;
- bundles containing multiple mock tests; and
- other mock-test products introduced in the future.

BELL does not currently operate through recurring subscriptions.

The exact product, price, validity period, features and applicable conditions will be displayed to the user before purchase.

8. ACCESS VALIDITY

Unless a different validity period is expressly displayed for a particular product at the time of purchase, paid access to a test or test bundle will remain available for **365 days from the date of purchase**.

The validity period applies to the relevant purchased test or bundle and does not constitute a recurring subscription.

After expiry of the applicable access period, BELL may disable access to the relevant paid test or bundle.

BELL may introduce different access periods for future products.

The validity period displayed at the time of a particular purchase will apply to that purchase.

9. FREE TEST SESSIONS

BELL may provide users with **three free sessions for each test** before paid access is required.

The number and conditions of free sessions may be modified for future tests or products.

BELL may introduce, modify, restrict or discontinue free sessions or promotional access for future users or future products.

Such changes will not retrospectively alter a completed paid transaction except where required by applicable law.

10. TEST ATTEMPTS AND TEST FUNCTIONALITY

Unless otherwise specified for a particular test:

- a user may attempt an eligible test multiple times during its validity period;
- a user may pause a test;
- a user may resume a paused test;
- the user may access the test during its applicable validity period; and
- answers and applicable results will be displayed at the end of each completed test session.

BELL may introduce different rules for specific tests where such rules are clearly communicated before or during access to the relevant test.

11. TEST CONTENT

BELL's questions and other test content are created by BELL's team.

BELL may develop questions with reference to publicly available examination syllabi, examination patterns and previous-year examination papers.

BELL's questions are independently created by BELL and are not intended to be copied from third-party question banks or publicly available copyrighted question collections.

BELL may modify, correct, replace, remove or update questions, answer keys, explanations, scoring methods or other test content when reasonably necessary.

12. QUESTION OR ANSWER ERRORS

BELL makes reasonable efforts to ensure the accuracy of its questions, answer keys, scoring systems and other test content.

However, errors may occasionally occur.

Users may report suspected errors through the reporting facility provided on BELL.

Where BELL verifies that a question or answer contains a genuine error attributable to BELL, BELL may:

1. correct the relevant content;
2. recalculate the affected result where appropriate;
3. provide fresh access to the affected test after correction; and/or
4. provide a refund where the circumstances qualify under BELL's refund process.

Where BELL determines that a refund is appropriate, the refund will generally be processed within **10 to 15 days after satisfactory reasons are provided**.

BELL's review will be based on the available evidence and circumstances.

13. TEST RESULTS, SCORES AND PERFORMANCE DATA

BELL may record and display information relating to a user's test activity, including:

- answers selected;
- correct and incorrect answers;
- scores;
- percentage of correct answers;
- number of attempts;
- time-related test information;
- rankings;
- percentiles;
- performance statistics; and
- comparisons with other users.

Such information is generated for the purpose of providing BELL's mock-test and assessment functionality.

BELL does not guarantee that BELL scores, rankings or percentiles will correspond to a user's performance in an official examination.

14. LEADERBOARDS AND USER VISIBILITY

BELL may operate leaderboards and ranking systems.

Depending on the user's settings and the applicable BELL feature, a leaderboard may display information such as:

- rank;
- user-selected name or BELL-assigned custom identification number;
- score; and
- percentage of correct answers.

Users may be provided with an option to choose whether their name is displayed on leaderboards.

BELL may use an assigned custom identification number where applicable.

Rankings and percentiles may change as additional users attempt a test or where BELL corrects or updates test content or scoring.

Leaderboard information is provided for practice and comparison purposes and is not an official examination ranking.

15. PRICING AND TAXES

BELL may charge fees for individual tests, bundles or other products.

The price applicable to a transaction will be the price displayed by BELL at the time of purchase.

Unless otherwise expressly stated, **BELL's displayed prices do not include applicable GST or other taxes.**

Applicable taxes may be charged additionally as required by law.

BELL reserves the right to change pricing for future purchases.

A change in pricing will not retrospectively change the price of a completed transaction, except where required by applicable law.

16. DISCOUNTS AND PROMOTIONAL OFFERS

BELL may provide discounts, coupons or other promotional offers from time to time.

Promotional offers may have specific eligibility conditions, validity periods, usage limits or other restrictions.

Unless expressly stated otherwise:

- promotional offers are not transferable;

- promotional offers cannot be exchanged for cash;
- multiple offers may not necessarily be combined; and
- BELL may modify or discontinue future promotional offers.

The terms displayed with a specific promotion will apply to that promotion.

17. PAYMENT PROCESSING

Payments may be processed through third-party payment service providers, including **Razorpay**.

BELL may receive and retain transaction information necessary for payment verification and transaction management, including:

- payment ID;
- order ID;
- amount;
- payment status; and
- transaction date.

BELL does not ordinarily store users' complete card, UPI or banking credentials.

Payment processing may also be subject to the terms and policies of the applicable payment service provider.

18. REFUNDS AND CANCELLATIONS

Because BELL provides digital access to mock tests, a refund is not automatically available solely because a user changes their mind after purchasing a test or bundle.

However, BELL will review refund requests involving genuine defects attributable to BELL.

Examples include:

- successful payment but inability to access the purchased test;
- a verified technical defect materially preventing use of the test;
- a verified faulty timer or time-out mechanism;
- a verified incorrect question or answer materially affecting the test; or
- another substantial defect attributable to BELL.

Users should report such problems through the reporting mechanism available on BELL.

Users may be required to provide evidence, including screenshots, to allow BELL to investigate the complaint.

Where BELL verifies a genuine defect, BELL may provide:

- a refund;
- fresh access;
- corrected/replacement access; or
- another appropriate remedy.

Approved refunds will generally be processed within **10 to 15 days after satisfactory reasons are provided**.

Nothing in these Terms excludes or restricts any mandatory consumer rights available under applicable law.

19. TECHNICAL FAILURES

BELL is an online service and requires an appropriate device, browser, internet connection and supporting infrastructure.

BELL will not ordinarily be responsible for failures caused exclusively by circumstances outside BELL's reasonable control, including:

- the user's internet connection;
- the user's device;
- the user's browser;
- power failures at the user's location;
- telecommunications failures;
- problems with the user's Google account;
- third-party service failures; or
- other circumstances outside BELL's reasonable control.

Where a technical problem is attributable to BELL and materially affects a paid test, the user may report the issue for investigation.

BELL may provide an appropriate remedy where a genuine BELL-side defect is verified.

20. ACCEPTABLE USE

Users must use BELL only for lawful and legitimate purposes.

Users must not:

- attempt to gain unauthorized access to BELL;
 - bypass access controls;
 - manipulate test scores;
 - manipulate rankings or leaderboards;
 - exploit software vulnerabilities or bugs;
 - use bots or automated systems to access BELL;
 - scrape or systematically extract BELL content;
 - reverse engineer BELL except where expressly permitted by applicable law;
 - introduce malicious code;
 - interfere with Platform security;
 - conduct fraudulent transactions;
 - impersonate another person;
 - interfere with another user's access; or
 - use BELL for any unlawful purpose.
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21. ACCOUNT SHARING

Users are expected to keep their BELL access associated with their own Google account.

Users must not intentionally provide access to their account to another person for the purpose of allowing that person to use paid BELL content.

Users must not sell, transfer, rent or commercially exploit their BELL account or access rights.

BELL may investigate unusual account activity and may restrict or terminate access where account misuse is reasonably established.

22. PROTECTION OF BELL CONTENT

BELL's content is one of the core assets of HEXEL VENTURES PRIVATE LIMITED.

Subject to applicable law, BELL owns or has the necessary rights to use its original:

- questions;
- answer options;
- answer keys;

- explanations;
- test structures;
- test configurations;
- scoring systems;
- performance reports;
- written content;
- graphics;
- databases;
- software;
- user-interface elements; and
- other original materials.

Access to BELL does not transfer ownership of any BELL intellectual property to a user.

Users receive only a limited, personal, non-exclusive, non-transferable right to access and use BELL for its intended mock-testing purpose during the applicable access period.

23. PROHIBITED COPYING AND DISTRIBUTION

Without prior written authorization from HEXEL VENTURES PRIVATE LIMITED, users must not:

- copy BELL questions;
- reproduce BELL questions or answers;
- screenshot or photograph BELL content for redistribution;
- screen-record BELL tests;
- reproduce answer keys or explanations;
- publish BELL content on websites;
- upload BELL content to social-media platforms;
- distribute BELL content through messaging groups;
- sell or commercially exploit BELL content;
- share BELL questions or answers with other users;
- create another question bank using BELL content;
- upload BELL content to another examination or AI platform;
- systematically extract BELL content; or
- otherwise reproduce, distribute or exploit BELL's protected content.

Unauthorized copying, reproduction or distribution may constitute infringement of applicable intellectual-property rights.

HEXEL VENTURES PRIVATE LIMITED reserves the right to take appropriate legal action and seek available remedies against unauthorized use, reproduction or distribution of BELL content.

24. USER REPORTS AND FEEDBACK

BELL may allow users to report:

- incorrect questions;
- incorrect answers;
- technical defects;
- payment problems;
- access problems; and
- other issues.

Users must provide truthful and accurate information when submitting a report.

Users may be permitted to attach screenshots or other evidence.

Reports and attachments may be stored in BELL's systems for the purpose of investigating and resolving the reported issue and for related legitimate operational, legal and security purposes.

Users must not intentionally submit false, fraudulent or misleading complaints.

25. THIRD-PARTY SERVICES

BELL may use third-party technology and service providers, including services for:

- Google authentication;
- payment processing;
- website hosting;
- analytics;
- website performance monitoring;
- security; and
- other technical functions.

Third-party services may have their own terms and privacy policies.

BELL is not responsible for independent acts or failures of third-party providers except to the extent required by applicable law.

26. ANALYTICS AND WEBSITE TECHNOLOGIES

BELL may use third-party analytics and website-management technologies, including:

- Google Analytics;
- Google Search Console;
- Google Tag Manager; and
- Hostinger analytics.

These services may collect technical or usage information in accordance with their applicable policies and BELL's Privacy Policy.

Details regarding personal-data processing are provided in BELL's Privacy Policy.

27. PLATFORM AVAILABILITY AND MAINTENANCE

BELL aims to provide reliable access but does not guarantee that the Platform will always be available, uninterrupted or error-free.

BELL may temporarily suspend or restrict access for:

- maintenance;
- software updates;
- security measures;
- technical repairs;
- infrastructure changes;
- emergency situations;
- legal or regulatory requirements; or
- other operational reasons.

BELL may also add, remove, modify or discontinue tests, features, products or services.

Where a paid service is materially affected by a verified BELL-side technical failure, the user may report the issue for appropriate review.

28. CHANGES TO THE PLATFORM

HEXEL VENTURES PRIVATE LIMITED reserves the right to:

- add new tests;
- remove existing tests;
- introduce tests for additional examinations;
- change test structures;
- modify features;
- modify scoring systems;
- change pricing for future purchases;
- introduce or discontinue free sessions;
- modify or replace content;
- suspend the Platform temporarily;
- discontinue particular tests or products; or
- discontinue a particular feature or service.

Such changes may be made as BELL develops and expands.

Users who have already purchased a product will retain the applicable rights associated with that purchase during its stated validity period, subject to these Terms and applicable law.

29. NO GUARANTEE OF EXAMINATION SUCCESS

BELL is a mock-test platform only.

Use of BELL does not guarantee:

- qualification in an examination;
- improvement in examination performance;
- a particular examination score;
- selection or recruitment;
- admission;
- rank in an official examination;
- similarity between a BELL mock test and a future official examination; or
- any educational, professional or financial outcome.

BELL results should not be treated as a prediction or guarantee of performance in an official examination.

30. LIMITATION OF LIABILITY

To the maximum extent permitted by applicable law, HEXEL VENTURES PRIVATE LIMITED and BELL shall not be liable for indirect, incidental, special, consequential or purely economic losses arising from use of or inability to use the Platform.

This may include losses arising from:

- examination outcomes;
- loss of opportunity;
- reliance on BELL rankings or statistics;
- inability to access the Platform due to circumstances outside BELL's reasonable control;
- internet or device failures; or
- temporary Platform unavailability.

Nothing in these Terms excludes or limits liability that cannot lawfully be excluded or limited under applicable law.

Nothing in these Terms is intended to remove any statutory consumer rights or remedies that cannot legally be excluded.

31. SUSPENSION OR TERMINATION OF ACCOUNTS

BELL may suspend, restrict or terminate access where it reasonably believes that a user has:

- violated these Terms;
- engaged in fraudulent activity;
- manipulated rankings or test results;
- abused free sessions;
- misused paid access;
- copied or distributed BELL content without authorization;
- attempted to compromise Platform security;
- engaged in unlawful activity; or
- materially interfered with BELL's operation.

Where appropriate, BELL may provide notice before taking action.

BELL may also take immediate action where necessary to protect users, Platform security, intellectual property or the legitimate interests of HEXEL VENTURES PRIVATE LIMITED.

32. EFFECT OF ACCOUNT TERMINATION

Upon account deletion, suspension or termination, access to BELL may cease.

Where a user voluntarily deletes their BELL account, the user's BELL statistics and associated account data intended for deletion will be permanently deleted in accordance with BELL's Privacy Policy and applicable law.

Certain records may nevertheless need to be retained where required by law, accounting requirements, payment records, fraud prevention, dispute resolution or other legitimate legal purposes.

Termination or deletion of an account does not eliminate obligations that arose before termination, including obligations relating to intellectual property, unauthorized content use, payments, liability, dispute resolution or other provisions that by their nature survive termination.

33. PRIVACY

BELL's collection, use, storage, retention, deletion and processing of personal data are governed by the **BELL Privacy Policy**.

The Privacy Policy forms an integral part of these Terms.

Users should read the Privacy Policy before using BELL.

34. CUSTOMER SUPPORT AND GRIEVANCE REDRESSAL

Users may contact BELL regarding:

- account issues;
- test access;
- payment problems;
- technical problems;
- incorrect questions or answers;
- refund requests;
- content-related complaints; and
- other legitimate concerns.

Customer Support

Email: support@bellmocktests.com

Grievance Officer

Name: Hillu Micheal I S

Email: support@bellmocktests.com

Phone: +91 80506 74095

Complaints should contain sufficient information and supporting evidence where relevant to enable BELL to investigate the matter.

BELL will handle complaints in accordance with applicable law and its applicable grievance process.

Nothing in this section limits any statutory right or remedy available to a user.

35. CHANGES TO THESE TERMS

BELL may update these Terms from time to time to reflect:

- changes to the Platform;
- new products or features;
- changes in business practices;
- changes in applicable law or regulation;
- security requirements; or
- other legitimate operational requirements.

The updated Terms will be published on bellmocktests.com with an updated “Last Updated” date.

Where required by applicable law, BELL will provide appropriate notice of material changes.

Continued use of BELL after the effective date of updated Terms constitutes acceptance of the revised Terms to the extent permitted by applicable law.

36. SEVERABILITY

If any provision of these Terms is determined to be invalid, unlawful or unenforceable, that provision shall be interpreted or modified to the minimum extent necessary to make it enforceable, where legally permissible.

The remaining provisions will continue in full force and effect.

37. WAIVER

Failure by BELL to enforce any provision of these Terms does not constitute a waiver of its right to enforce that provision at a later time.

38. ENTIRE AGREEMENT

These Terms, together with the BELL Privacy Policy, Refund & Cancellation Policy, Disclaimer, IP & Content Ownership and Protection Policy, Grievance Redressal & Customer Support Policy, and any other policies expressly incorporated into these Terms, constitute the agreement governing use of BELL, subject to applicable law.

39. GOVERNING LAW AND JURISDICTION

These Terms shall be governed by and interpreted in accordance with the laws of India.

Subject to applicable mandatory law and consumer rights, disputes arising from or relating to these Terms or use of BELL shall be subject to the jurisdiction of the **competent courts having jurisdiction at Kuzhithurai, Kanyakumari District, Tamil Nadu.**

Nothing in this clause is intended to deprive a consumer of any jurisdiction, statutory right or remedy that cannot legally be excluded.

40. COMPANY AND CONTACT INFORMATION

HEXEL VENTURES PRIVATE LIMITED

Operator of BELL Mock Tests

Registered Office:

Door No. 37-240/8, Neerodi, Kollemcode, Kollangodu, Vilavancode,
Kanyakumari-629160, Tamil Nadu, India

Website:

bellmocktests.com

Customer Support:

support@bellmocktests.com

Grievance Officer:

Hillu Micheal I S

support@bellmocktests.com

+91 80506 74095

41. USER ACKNOWLEDGEMENT

By accessing, registering with, purchasing from or using BELL Mock Tests, you acknowledge that:

1. you have read and understood these Terms;
2. you agree to comply with these Terms;
3. BELL is an independent mock-test platform;
4. BELL is not affiliated with or endorsed by UPSC or any other examination authority unless expressly stated;
5. BELL provides mock tests for practice and assessment only; and
6. unauthorized copying or distribution of BELL content is prohibited.

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